Voluntary Product Accessibility Template (VPAT)

Date: January 10, 2011
Name of Product: Hyena
Product Version: v8.5 and later
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Summary Table

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	**See Section 1194.21 below**	
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	**See Section 1194.31 below**	
Section 1194.41 Information, Documentation and Support	**See Section 1194.41 below**	

Section 1194.21 Software Applications and Operating Systems - Detail
Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with Exceptions	Some software functions can only be executed with mouse click through the toolbar, for example filtering and showing only hidden shares. All other functions (over 95%) are accessed either through the main menu via keyboard or through right mouse click or 'application key' on keyboard, then either via mouse click or keyboard selection on menu item (function). Output of all functions is text-based.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	'Hyena' does not disable or interfere with any accessibility features of the host Windows operating system on which it runs, or any add-on 3rd-party products, provided the add-on products are supported by Windows.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	'Hyena' relies on the Windows operating system to indicate the focus of Windows and dialog controls. Focus can be changed in the product by either using the mouse or keyboard.Windows will change the color of the title bar for active windows, and place a visual rectangle around focused dialog controls.

(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports with Exceptions	'Hyena' relies on the Windows operating system and its accessibility components to make available any information from the software's interface. All toolbar images and image buttons have 'tool tips' for equivalent textual representations. 'Hyena' makes extensive use of images for various network components. In many cases, only an image and a text label are shown. For example, a user and group may be shown in the same folder. In these cases, company naming conventions must be used to help differentiate a user from a group based on the label adjacent to the image.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	All images are consistently used throughout the application.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	All text information is displayed by using standard Windows functions and programming interfaces.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	'Hyena' does not override any color, contrast, or other user-selected Windows interface elements.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supports with Exceptions	'Hyena' does not use any animation directly. However, Hyena is heavily integrated into Windows and some Windows functions, which may vary from one Windows version to another, may use animation. For example, Hyena's file management features use Windows Explorer functions and most versions of Windows will display an animation when a large number of files are being deleted, ie the 'paper flying into the wastebasket animation'. Hyena has no control over the display of these animations or the alternate means provided by Windows, if any.

(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	'Hyena' uses color as visual indicators on some display images, for example disabled users get a red 'X', and running services have a green gear icon. However, this information is also conveyed through textual output.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	'Hyena' does not have any color or contrast adjustment settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not applicable	'Hyena' does not have any of these elements.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	The interface dialogs (screens) used by 'Hyena' use standard Windows dialogs. Full support is available for tabbing between controls and most dialogs use keyboard shortcut keys. Graphics are kept to a minimum and are not needed for interpretation of the current operation. When graphics are used on buttons, tooltips are available.

Section 1194.31 Functional Performance Criteria – Detail
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Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported with compatible Assistive Technology (AT). See remarks.	'Hyena' relies on Windows and C++/MFC for any and all Assistive Technology support. 'Hyena' does not interfere with nor improve upon any of the Accessibility Options provided by Windows. Hyena supports standard tabbing between GUI elements, tooltips for graphic buttons, popup context menus, and keyboard shortcuts both as alternatives to menus as well as navigation. 'Assistive Technology' options are available in Windows under Control Panel, Accessibility Options. This option may be different on future Windows versions, and not available in earlier Windows versions.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported with compatible AT. See remarks.	See comments from 1194.31 (a) above.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not Applicable.	No hearing requirements in application.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable.	No audio functionality in application.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable.	No speech requirements in application.

(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported with compatible Assistive Technology. See remarks.	See comments from 1194.31 (a) above.

Section 1194.41 Information, Documentation and Support – Detail
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Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported with Exceptions. See remarks.	The only source of documentation is a 20-page printed user guide, available in paper form, Microsoft Word document format, and PDF, and the software's integrated help file, which uses a standard Microsoft compiled help system. The product documentation does contain some graphics, but these are limited and use for illustrative purposes only. The integrated help file makes more extensive use of graphics and product screen images.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported with Exceptions. See remarks.	A Section 508 VPAT document is available in Microsoft Word document from this url at no additional charge: https://www.systemtools.com/hyena/Section508_VPAT_Hyena_v8.pdf
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported with Exceptions. See remarks.	Product support is available through standard non-TTY telephone and email. A moderated online (internet/web) discussion board is also available.